



EAST MIDLANDS RAIL STATIONS

SURVEY OF PASSENGER FACILITIES AT **XXXXXX**

Please give the following information about this station today:

1. a) Is the station manned?
b) If yes, between what hours?

Yes	<input type="radio"/>	No	<input type="radio"/>
From	am	To	pm

2. Pedestrian Access
a) Is there a direct paved access?

Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>

3. Cyclists

- a) No of secure cycle storage/ lockers
b) Is a charge made?

Yes	<input type="radio"/>	No	<input type="radio"/>	(Amount.....)
Yes	<input type="radio"/>	No	<input type="radio"/>	

4. Bus / Coach

- a) Is there a safe & convenient drop-off point?
b) Is there a safe & convenient pick-up point?
c) Are they both "disability friendly"?
d) Are there clear signs & destination details?

Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>

5. Tram

- a) Is there a safe & convenient tram stop?
b) Is it "disability friendly"?

Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>

6. Taxi

- a) Is there a safe & convenient drop-off point?
b) Is there a safe/convenient taxi rank or telephone?
c) Are they both "disability friendly"?

Yes	<input type="radio"/>	No	<input type="radio"/>	
Yes	<input type="radio"/>	No	<input type="radio"/>	(If yes, state whether: taxi <input type="radio"/> ; phone <input type="radio"/>)
Yes	<input type="radio"/>	No	<input type="radio"/>	

7. Car / Motorcycle

- a) No of parking spaces for cars
b) No of disabled parking places
c) Is it well lit, with good surface & fences, with barriers / machines in working order?
d) Has station "Secure Parking" award?
e) Are disabled spaces easily accessible?
f) Charges: i) Car ii) Motorcycle iii) Disabled parking

.....	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Per day	Other	Pay & Display	<input type="radio"/>
Per day	Other	OR	<input type="radio"/>
Per day	Other	Pay on exit	<input type="radio"/>

8. Car passenger ("dropped off" at station)

- a) Is there a safe & convenient drop-off point?
b) Is there a safe & convenient pick-up point?
c) Are they both "disability friendly"?

Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>

9. Facilities including special needs - Is/are there:

- a) Real time train information - (please tick types)
b) Wheelchair access to all platforms (lifts)?
c) Toilets that are clean, adequate, well signed and accessible at all times? Do they include a "disabled" facility?
d) Baby changing facilities?
e) Ticket office, well signed, with clean, tidy image?
f) Induction loop?
g) Low level counter?
h) Ticket machines in working order?
i) Waiting rooms - standard class? - 1st class?
j) Buffet?
k) Public telephone? - (Please state where sited)
l) Cash machine? (Please state where sited)

Display	<input type="radio"/>	Other	<input type="radio"/>	Public address	<input type="radio"/>
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		
Yes	<input type="radio"/>	No	<input type="radio"/>		

Completed by: Name

Address

Tel no:.....

e-mail:.....

Signature:

Date:July 2007